

## Carbon Monoxide Poisoning:

### *Know the Signs and How to Prevent it*



Carbon monoxide (CO) — a tasteless and odorless gas — can cause people to become sick or even die without proper ventilation in enclosed areas.

The elderly, young children and persons with pre-existing cardiac conditions are most susceptible to CO poisoning. Symptoms may initially be similar to the flu. As they progress, symptoms may include burning eyes, fatigue, nausea, dizziness, confusion, shortness of breath, unconsciousness and chest pain in people with coronary disease.

Visible signs that carbon monoxide is present include:

- Black soot on or around air registers, flues, burners or access openings to appliances;
- Moisture condensation inside windows;
- Dead or dying houseplants and animals; or
- Abnormal flame characteristics, such as a yellow instead of blue gas flame.

If anyone in your house is feeling ill and you suspect a CO problem, get the victim into fresh air immediately and call the Poison Control Center at 1-800-222-1222. If no one is feeling ill, but you suspect a CO problem, open doors and windows for ventilation. Then call a qualified heating and ventilation contractor to inspect your system for possible problems.

AmerenIP recommends equipping your home with a CO detector; you can find one at any hardware store.

## Recognizing and Reporting Gas Leaks

### *Know What To Do If You Smell Gas*

Natural gas is a safe, clean-burning and efficient fuel used for heating homes and water. It is also used in food preparation, manufacturing processes and even to generate electricity. To burn, natural gas must mix with the proper amount of air and be ignited by a flame or spark. The process makes gas leaks dangerous because of the flammable and explosive nature of the fuel in uncontrolled conditions.

Pure natural gas is colorless and odorless. Before the gas is delivered to your home, an odorant called mercaptan is added to give gas its distinctive “rotten egg” smell so you can recognize a leak immediately. Everyone in your home should learn to recognize this smell and know what to do if a gas leak is suspected. If you or someone in your home smells

a faint odor of gas near an appliance, make sure a burner valve is not partially turned on and that all pilot lights are lit. If you find a pilot light out, open windows to vent the area. If the gas odor is strong or persistent, or you hear a hissing or leaking sound, you should leave immediately, taking everyone with you (including pets). Go to a neighbor's home, and call AmerenIP — we respond to emergencies 24 hours a day, seven days a week.

Remember, do not use telephones, cellular phones, light switches, garage door openers, door bells or other electronic devices. Never smoke, use a lighter, match or other open flame, and do not operate vehicles or other powered equipment where leaking gas may be present.



## Rate Relief Moves Forward for AmerenIP Customers

By the end of this month, all Ameren Illinois utilities' residential electricity customers will have received their initial credits or checks as a result of the rate relief plan that went into effect Aug. 28. Small business and not-for-profit customers whose 2007 rate increases exceeded 40 percent also received credits. Credits will continue in 2008 and 2009 to help customers manage rate increases in those years.

Millions in aid also is now also available to eligible residential low-income customers, senior citizens and electric-only customers hit hardest by last winter's electric rate increase.

Eligible residential customers can now apply for 2007 funds for the following programs:

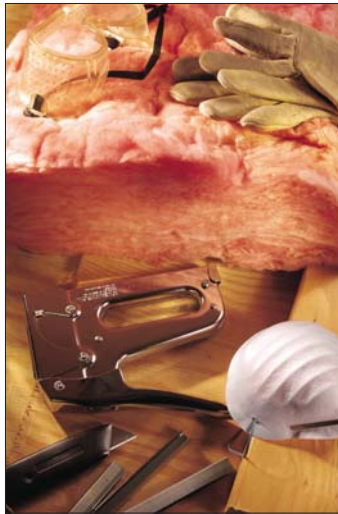
- Cooling Assistance: grants of \$150 to qualifying seniors, the disabled and vulnerable households with children;

- Bill Payment Assistance: \$150 grants to low-income electric customers with household incomes of 150 percent to 200 percent of the federal poverty level; and
- Hardship Assistance: grants of up to \$600 for families with unique hardships, as determined by local community action agencies.

Visit [www.ameren.com](http://www.ameren.com) for additional details and to determine your eligibility for these programs.

Additional funds for the residential and non-residential programs will be available in 2008 and 2009; eligible customers can apply for those funds each year.





## October is Energy Awareness Month

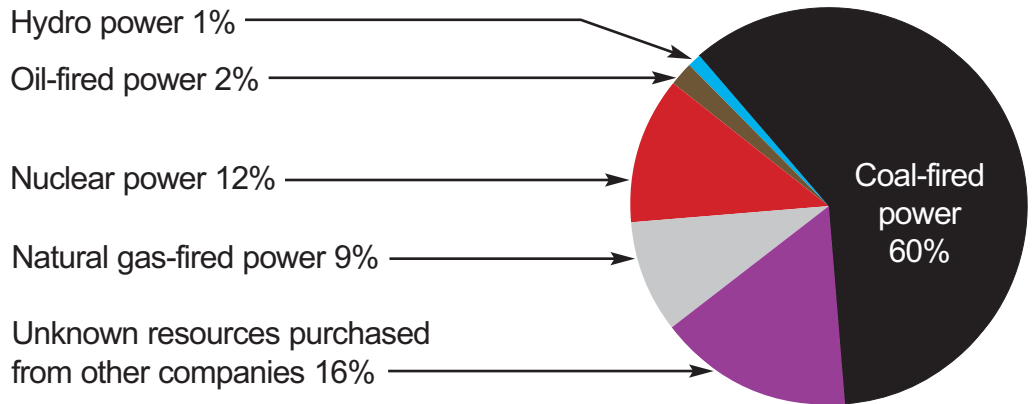
October is Energy Awareness Month — and a great time to explore new ways to use less energy in your home, office or vehicles, and learn how to save money on energy costs.

As we head into fall, here are some simple steps you can take to make your home more energy efficient — and save money on your energy bill:

- Weather-strip your exterior doors.
- Clean or change your furnace filter monthly for better performance.
- Cover single-pane windows with plastic during cold weather.
- Seal gaps around windows and doors with caulk, and use caulk or spray foam to seal any holes where pipes or TV/cable wires enter or exit your home.

For more energy efficiency and savings tips, visit [www.ameren.com](http://www.ameren.com) or the U.S. Department of Energy Web site, <http://www.eere.energy.gov/>.

### Sources of electricity supplied for the 12 months ending June 30, 2007



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### Percentage of total

Biomass power	0%
Coal-fired power	60%
Hydro power	1%
Natural gas-fired power	9%
Nuclear power	12%
Oil-fired power	2%
Solar power	0%
Wind power	0%
Other resources	0%
Unknown resources purchased from other companies	16%
<b>TOTAL</b>	<b>100%</b>

### AVERAGE AMOUNTS OF EMISSIONS and AMOUNT OF NUCLEAR WASTE per 1000 kilowatt-hours (kWhs) PRODUCED from KNOWN<sup>1</sup> sources for the 12 months ending June 30, 2007

Carbon Dioxide	1,625 lbs
Nitrogen Oxides	1.76 lbs
Sulfur Dioxide	3.67 lbs
High-Level Nuclear Waste	0 lbs
Low-Level Nuclear Waste	0 ft <sup>3</sup>

#### Footnote

<sup>1</sup> 16% of the total electricity supplied was purchased from other suppliers and the amounts of emissions and amount of nuclear waste attributable to producing this electricity is not known and is not included in this table.

Additional information on companies selling electrical power in Illinois may be found at the Illinois Commerce Commission's Web site ([www.icc.illinois.gov](http://www.icc.illinois.gov)).

#### AmerenIP Customer Service Numbers

Billing/general inquiries:  
**1.800.755.5000**

Payment arrangements:  
**1.800.750.7026**

Suspected gas leak:  
**1.800.755.6000**

Power out/wires down:  
**1.800.755.7000**

TTY Illinois Relay: **711**

Underground locating (JULIE):  
**1.800.892.0123** or **811**

Speed Pay information:  
**1.866.729.2647**